

Terms & Conditions

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ELIGIBLE SUBSCRIBERS OF VODAFONE IDEA LIMITED (HEREINAFTER “**VODAFONE IDEA/VIL**”).

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER KNOWN AS “**Har Recharge Pe Inaam**” (HEREINAFTER “**OFFER**”). BY PARTICIPATING IN THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“TERMS AND CONDITIONS”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS PARTICIPATED IN THE OFFER.

1. “**Valid Subscriber**” shall mean the rightful user of the VIL mobile connection who is on Vodafone pre-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
2. Har Recharge Pe Inaam Offer is a limited period Offer available for any prepaid Subscribers of VIL across all the circles to the Subscriber recharging for any denomination during the Offer Period.
3. VIL may extend or shorten the Offer Period as they may deem fit and proper.
4. Under this Offer, the Subscriber shall be eligible for extra telecom benefits over and above the value for which recharge has been done to their designated VIL number, which may be Unlimited calls, Extra Data, Cash Back, free SMS, Caller Tune (CT) or Missed Call Intimation (MCI)
5. This Offer is for recharges done through retailer, <https://www.vodafone.in/>, through My Vodafone App(MVA) or any other 3rd party digital asset.
6. Cash back shall be available only for few denominations and Subscribers can avail the cash back only for subsequent recharges done through My Vodafone App (MVA).
7. A prepaid Subscriber on every successful recharge shall get an SMS alert to dial a USSD short code*999# or visit MVA for availing extra benefits.
8. A prepaid Subscriber has to dial the USSD short code or visit MVA within 72 hours of receipt of such code. If the Subscriber does not use the short code within 72 hours of recharge, the benefits shall lapse.
9. A Subscriber can recharge as many times as they wish to and avail extra benefit each time by dialing the short code provided for each recharge.
10. The extra benefits will be over and above the normal product benefit for which the Subscriber has done a recharge.
11. Extra benefits will be credited within 24 hours of dialling the USSD short code/MVA app unless there are any network / technical issues in provisioning the benefits to the recharged number. In cases where the Subscriber

is not able to view his/her benefits after dialing the short code, he/she is required to dial again before doing another recharge.

12. Only Subscribers with valid service validity will be able to use the extra benefits given as part of the Offer.
13. All consumer plans are meant only for the use of retail Subscribers and are not meant for commercial/ nonretail use.
14. VIL shall not be responsible for any USSD/SMS message delivery failures, for any lost, late or misdirected network, electronic failures of any kind or any failure to receive messages owing to transmission failures or due to any technical reasons and/or other conditions beyond its reasonable control.
15. The benefits under this Offer are neither assignable nor transferable under any circumstances. No substitution shall be given nor shall any exchange or redemption for an equivalent cash amount or in any other form be allowed under any circumstance. No carry forward of benefit is permissible.
16. The Offer is exclusive to any other offer / scheme / program / tariffs introduced by VIL from time to time.
17. The extra benefits shall, under no circumstance be distributed from the recharge amount charged by VIL during the Offer.
18. VIL reserves the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Offer including the tariffs and its composition at its sole discretion at any time during its validity as may be required in view of business exigencies and/or changes by regulatory authority and/or statutory authority and all such changes shall be binding on the Subscriber.
19. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of the VIL.
20. The Subscriber shall at all times be bound by the terms and conditions of the Customer Application Form as amended from time to time.
21. The Subscriber agrees not to hold VIL, its officers, directors, employees and agents or representatives liable for any direct/ consequential losses arising directly or indirectly due to either subscription of the Offer or arising otherwise.
22. VIL does not assume any liability and will not entertain any claim regarding the kind of benefit or the quantum of benefit given to the Subscriber. VIL shall not be responsible for any claim by Subscriber on the grounds of not being satisfied with the benefits given.
23. The Subscriber shall indemnify VIL, its officers, directors, employees and agents or representatives against all actual claims, liabilities, expenses, costs, loss or damage of whatsoever nature, arising out of or in connection with the breach of these terms.
24. Decision of VIL regarding all transactions hereunder shall be final and binding and no correspondence shall be entertained in this regard. The benefits vary from Subscriber to Subscriber based upon the amount/ quantum of recharge done by the Subscriber. The benefits given are at the sole discretion of VIL.

25. Har Recharge Pe Inam Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India, Department of Telecommunications or any other statutory authority from time to time.
26. By availing the Offer, the Subscriber confirms and waives the applicability of rules and regulations of the National Do Not Call Registry and agrees to receive promotional messages and alerts of the current Offer and updates about current and upcoming Offers and contests from VIL, as it may in its sole and absolute discretion decide.
27. The terms and conditions stated herein shall not override the terms and conditions of the Customer Application Form.
28. Subscribers may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
29. These terms and conditions are governed by Indian Laws. In the event of any disputes the same shall be subject to the exclusive jurisdiction of courts mentioned in the respective Customer Application Form.